2-Factor Authentication
Via Outlook 1st Time Use

Step 1:
Log on to UTMB's OWA website the same as always

Step 2: One-Time Process
Enroll a device
A mobile phone is recommended
On your phone, install Duo Mobile from the App Store.

This screen will only appear if IOS is selected.
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| Step 3: |  
|---|---|
| Go to the Duo Application on your mobile phone and you should see a screen similar to this. | ![Duo Application Screenshot] |

**Help:**  
Visit [www.utmb.edu/duo/](http://www.utmb.edu/duo/) for help and information about Duo and two-factor authentication.

Contact the Service Desk by calling (409) 772 5200 or (888) 898-2401.

Email the Service Desk at ishelp@utmb.edu