2012 Hospital & Nurses Week: Spark Excellence!

This year’s Hospital and Nurses Week, “Sparking Excellence,” was a huge hit! Numerous events showcased the excellence at UTMB Health, including presentations, Health System Leadership visits to various units, vendor fairs and more. The Nurses Week Task Force also sponsored the Nursing Awards Ceremony, held Wednesday afternoon.

The Anna Pearl Raines Award is given in memory of Anna Pearl, who served the UTMB community for 49 years as a nurse, administrator, teacher to students, mentor and friend to practicing nurse faculty and trailblazing leader of brilliant intellect. Throughout her life, she remained dedicated to the notion of nursing as a commitment to lifelong learning and demonstrated it throughout her career. Meredith Herzog was recognized as this year’s Anna Pearl Raines Award Recipient.

The Silent Angel Award honors a licensed nurse, non-nurse and unit/group whose compassion, caring and advocacy made a difference in the life of a patient, family or friend. The award recipients are featured in the column at left. From top to bottom, the recipients are: RN 1st - Malou Catacutan (PICU) 2nd - Heather Schumaker (L & D) 3rd - Linda Venzke (Patient Financial Services); Non-RN - Dr. Mary Clair Haver (OB/GYN); and Group - David McDaniel, Marion Davenport and Joan Murrah-Johnson (PACU).

DAISY Awards are given to deserving UTMB nurses based on teamwork, compassion, advocacy, critical thinking and patient/family focus. The past year’s winners are: Tammy McCrumb (PACU), Gopakumar Manikandaseril (SICU), Jessica Haven (PPU), Lori Dix (MICU), Robert Hastedt (MICU), Janet David (TDCJ), Tony Eappen (Medicine), Dana Robertson (PPU), Kitty Bosch (APU), Mary Douglas (L&D), Janie Diaz (OR), Christine O’Donohoe (Nursery), Lana Knorr (PACU), Adrienne White (UHC 5th Floor Surgical Specialties), James Wilson (UHC 5th Floor Dermatology), Debra Beland (UHC 5th Floor Rheumatology), Melissa Trevino (7th Floor Pedi Specialty) and Jennifer Daly (Victory Lakes Breast Health Clinic).

Shown below, Donna Sollenberger, executive vice president and chief executive officer, visited the Labor & Delivery Unit as part of “Walk a Mile in Our Shoes” Thursday morning. Following the delivery of a healthy baby girl, Donna looked on as Christine Varisco and Catherine Kitten chart the case in Epic. Tandra Medellin, Paula Garza, Dr. Rakesh B. Vadhera, Dr. Gary Hankins and many other members of the team were busy delivering new BOIs!
Primary Care Pavilion to Re-Open in June

SEVERAL UTMB CLINICS ARE SCHEDULED TO RE-OPEN IN UTMB’S NEWLY RENOVATED PRIMARY CARE PAVILION, 400 STRAND STREET, IN JUNE.

The facility was damaged in Hurricane Ike, and leadership has been working with the Federal Emergency Management Agency (FEMA) since early 2009 to secure funding for the mitigation and repair of the facility. In addition to the repairs of the interior areas, FEMA is providing funding for flood protection at the perimeter of the building to prevent damage as was experienced in Ike.

Approximately 60,000 of the 100,000 square foot facility will be re-opened as clinical space. The total cost of these first-floor renovations is $12.8 million; the north side of the first-floor, which is designated for faculty and administrative offices, will be re-opened in the fall.

Clinics relocating to the Primary Care Pavilion include: Family Medicine, Employee Health, Pediatrics, Psychiatry, Student Health and Student Counseling, Occupational and Physical Therapy, Internal Medicine, Imaging, Specialties Orthopaedics and the Clinical Lab.

UTMB will implement a communications plan to notify patients, families and the community of the Primary Care Pavilion’s reopening in June.

John Sealy Hospital Concourse Project to Begin

The John Sealy Concourse Project is scheduled to begin next month and will transform the ground floor of five core health care buildings into one uninterrupted space. The renovation will produce two distinct corridor systems, one for the public and one for staff.

Flooring and wall assembly materials for these corridors was carefully selected to minimize the impact of any potential future flooding. The Public Concourse will have terrazzo and vinyl tile floors, and the wall material will be porcelain tile and paint. Materials of the Staff Corridors include sealed concrete floors and fiberglass-reinforced plastic panel walls.

Air conditioning for the concourse will be isolated from the upper floor systems so it can be shut down and not affect the rest of the building should an adverse event occur.

Reaccreditation of Postgraduate Year One (PGY1) Pharmacy Residency Program

The American Society of Health System Pharmacists (ASHP) Commission on Credentialing voted to approve UTMB Health for reaccreditation the Postgraduate Year One (PGY1) Pharmacy residency program for the maximum allowable time period of six years. Forty percent of residency programs seeking reaccreditation in the same time period received the full six years.

The Commission noted that four out of the nine areas of partial compliance are fully resolved. We are required to provide a progress report in three years on the remaining five areas of noncompliance. As noted during the survey, we received nine partials and the surveyor stressed that he knew of only one institution who had received fewer than nine.

Accreditation is granted subject to the provisions of the ASHP Regulations on Accreditation of Pharmacy Residencies. Congratulations to the members of our pharmacy staff for receiving accreditation for your Postgraduate Year One (PGY1) Pharmacy residency program.
ICD-10 PCS Coding Tip:
Root Operations That “Put In/Put Back” or “Move Some/All of Body Part”

The four root operations for this Med/Surg group are:

<table>
<thead>
<tr>
<th>ROOT</th>
<th>What Operation Does</th>
<th>Objective of Procedure</th>
<th>Procedure Site</th>
<th>Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transplantion</td>
<td>Puts in/back or moves some/all of a body part</td>
<td>Putting in a living body part from a person/animal</td>
<td>Some/all of a body part</td>
<td>Any organ transplant</td>
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<tr>
<td>Reattachment</td>
<td>Puts in/back or moves some/all of a body part</td>
<td>Putting back a detached body part</td>
<td>Some/all of a body part</td>
<td>Reattach severed limb</td>
</tr>
<tr>
<td>Transfer</td>
<td>Puts in/back or moves some/all of a body part</td>
<td>Moving, to function for a similar body part</td>
<td>Some/all of a body part</td>
<td>Nerve/tendon transfer</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Advancement flap</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Flap closure</td>
</tr>
<tr>
<td>Reposition</td>
<td>Puts in/back or moves some/all of a body part</td>
<td>Moving, to normal or other suitable location</td>
<td>Some/all of a body part</td>
<td>ORIF</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Closed reduction</td>
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<td>Gastropexy</td>
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<td></td>
<td></td>
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<td></td>
<td>Transposition of nerve</td>
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UTMB Nurses’ Article to be Featured in June 2012 Nurse Leader Journal

Congratulations to the following individuals on the publication of the article, *Enhancing RN Professional Engagement and contribution: An Innovative Competency and Clinical Advancement Program*, in the June 2012 issue of Nurse Leader Journal.

The article explores the nurse’s role and how it must evolve to meet the challenges of current and future quality care expectations and describes how, in alignment with the journey to Magnet designation, the Competency and Clinical Advancement Program (CCAP) successfully combines UTMB’s annual performance review, validating clinical competency, and achieving criteria for advancement into one process and document.

- Patricia D. Davis, DNP, MS, RN-BD, NEA-BC, CNL
- Sharon L. Hensley, BSN, CNML
- Lila Muzik, MSN
- Odetta Comeau, MSN, CNS
- Lynn Bell, BSN, CNOR
- Amy R. Carroll, MSN, BSN, CCRN
- Ruth Sathre, MSN, CEN
- Valerie Brumfield, MSN, CCRN, CNS
- Leann Ledoux, RN, CA-CP (SANE)
- Maribel Bhojani, MS, BSN, RN-BC
- Mary K. Douglas, BSN, RNC-OB
Spotlight On... David Yngve, MD
Professor, and Chief of Pediatric and Scoliosis Surgery in the DOSR

David Yngve, MD, Professor, and Chief of Pediatric and Scoliosis Surgery in the DOSR, has been selected as one of America’s Most Compassionate Doctors for 2011–12. The award is based on reviews written by hundreds of thousands of patients nationwide. Less than 2% of the 720,000 active physicians in the United States were accorded this honor by their patients in 2011. The Compassionate Doctor certification is part of the Patients’ Choice (http://www.patientschoice.org/) recognition program, where patients rate and vote for their favorite doctors.

My wife had an allergy appointment on at Victory Lakes Town Center on April 19. She texted me exclaiming she couldn’t believe it was a UTMB clinic. “It’s so nice”, she said. She was very impressed with Dr. Rana Bonds and the treatment she received. As she said, ‘I was very SatisSied’.

Although my dad is still a patient, our family wants to take time to let you know what a positive experience we’ve had at UTMB. Both Dr. Luca Cicalese and his coordinator, Ian Maness, have exhibited the utmost knowledge, patience, and compassion, making a diagnosis of hepatocellular cancer not only understandable but bearable. Dr. Cicalese has taken so much time with dad and our family and given more comfort than words can express. Dr. Griffin and Dr. Barnum have also provided excellent care. Everyone at UTMB has been professional, helpful and compassionate. Specifically we want to acknowledge the wonderful care we have all received from Dana, RN, Day Surgery; Claudia, RN, PACU; Megan RN, David, RN, and Morgan Wall, RN, SICU; James, RN, Tina, RN, Jason, RN, Charles, RN, Sarena, RN, Ryan, RN, and Cheryl Crawford, PCT, Transplant Unit J9D. These amazing professionals are a true asset to the team at UTMB.

In late March 2012, my family and I were shocked to find ourselves in the UTMB Emergency Room hoping and praying my mother-in-law would survive after being found unconscious at her home. The faculty and staff that assisted us during this time were extremely patient, helpful and kind. They explained her condition thoroughly and answered all of our questions carefully. Dr. Carlos Clark, Dr. James Hunderup, Dr. Brent Vasut and Dr. Cory Hicks were wonderful and supportive. The nursing, social work and registration staff was also compassionate and updated us regularly on her status, offering blankets and their sympathy. My mother-in-law passed away at UTMB, and although we continue to grieve this loss, it is comforting to know that UTMB health care providers will continue to help and heal other patients and their families.

Congratulations to Bonnie Benkula, AVP for Ambulatory Operations and Service Lines in the UTMB Health System, is the recipient of the 2012 ATHENA Leadership Award of the Bay Area.

The nurses on 8C are to be commended! I was admitted on April 16 and stayed for 7 long and scary days. The nurses on the unit, both day and night shifts, went above and beyond to complete their job duties. The care and compassion I received was overwhelming - they know what working together to work wonders means!

The first nurse I encountered was Leah Kluge. I was very scared and didn’t know what was going on, but she went over everything, and calmed me down. Not only were the nurses great to me, but they were also wonderful to my husband who barely left my side. Myra, Annie, Shea, Rachel, Annie, Nola and Tameka – I can’t thank them enough. The PCT’s were great as well.

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“I have been diagnosed with breast cancer and just started my treatment plan. I am very pleased with all of the doctors and staff I have encountered so far. I have seen Dr. Techksell M. McKnight, Dr. Colleen Silva and Dr. Sunny (Sandra) Hatch. I had the experience of being a patient and having day surgery on April 16. I wanted to tell you that the people that took care of me were great. They all demonstrated caring attitude, were complete in explaining everything to me, and provided me with professional skills. The nurses in Day Surgery were Judy Ramirez and Sandra Powis. In the Mammogram area of Radiology, Sherry Underwood was so kind and supportive. Dr. Morton Leonard and Dr. Angelica Robinson were both so good to me. My surgeon, Dr. Silva, explained everything to my husband and drew pictures so he could better understand what had been done. She was very thorough and helpful. Thank you to all of these people involved in my care.”

“I just wanted to send an email to say thanks to all of the ER Staff that worked on April 12 & 13, including some of the contracting nurses. I came in with a possible heart attack; I was very scared at the time because I have never experienced anything like this before and didn’t have any family in the area at the time to comfort me. The nurses and tech’s were excellent at keeping me informed and assured me everything was going to be okay. I really couldn’t have asked for better care – each of them made me feel special, and can’t even say which one went above and beyond the most because they all were so AWESOME with the care they gave me. I feel really lucky to be part of UTMB.”

Other positive mentions:
4A – SICU – Megan Chalmers, Felix Ombati, Robyn Dalton, Sandra Kim, Rebecca Clayton, Dr. Aritides Koutrouvelis, Dr. Michael Silva, Dr. Lorraine Choi, Dr. Amanda Garza
5C – Gyn/Onc – Rosalinda Rodriguez, Roselyn Ogunkunle, Ashley Rashe
7C – Ortho/Trauma - Dr. Robert Beach
9C – Neu/SnSurg – "Dr. Aaron Mohanty did an excellent job on my back surgery. I will be forever grateful to him. He is an amazing surgeon."
JSA3 – Ob/Gyn – Cheryl Swan, Cherise Gutierrez, Christine Varisco, Tammy Pfannenstiel, Dr. Tony Wen, Dr. Marie Claire Haver, Dr. Elizabeth Cloninger, Kara Ford, Larissa Partida, Holly Rygaard